



LIMITED WARRANTY

This Warranty is extended by California House to the original purchaser of products manufactured by California House, which are maintained with usual care and used in ordinary residential use only.

Except for normal wear and tear, California House warrants our products to be free of defects in material and workmanship from original date of purchase as follows:

FIVE YEARS - California House will repair or replace, at our discretion, any wood frame or assembly that structurally fails during normal home use due to a manufacturing defect for five years from the date of the original purchase by the original residential user. Should a product be discontinued within that time, California House will make every attempt to repair the item; however, if repair is not possible, we will replace the defective item with a similar product in a similar fabric and/or finish. Similarity of product, fabric, and finish will be determined solely by California House.

NOT-COVERED - Because the solid wood and hardwood veneers used in products manufactured by California House is influenced by the external environment out of our control including temperature and humidity, some parts of your furniture and/or specific conditions are not covered under this or any warranty. This warranty does not cover warping, splitting, shrinking, sticking, season splits, cracking, denting, game table segments opening, or checking of any solid wood or veneer parts used in products manufactured by California House. To minimize these conditions, California House strongly recommends that the environment around the wood products be kept at a relative humidity of 25%-35% year-round and products are stored flat, where applicable. This warranty does not cover any natural effect in solid wood such as color variations or graining. The bumper pool game table option is not warranted for flatness. Cloths, fabrics, leathers, or discoloring of wood finishes are not covered under this warranty.

This warranty does not cover and is void if the failure of your furniture is attributable to fire, transit related damages, any and all acts of nature, by unreasonable or abusive use, accident, alteration, or normal wear and tear. Our service and warranty policy extends only to normal residential applications and does not cover commercial, industrial, institutional, or other non-home uses.

This warranty is void if the products manufactured by California House are not unpacked, assembled, prepared, and thoroughly inspected by an authorized California House Dealer or our agent prior to delivery to the end user. See "Product Preparation" on page 4 for more details.

All warranty claims must be made through an authorized California House Dealer or agent. Please present an original, dated proof of purchase or sales invoice for any and all warranty claims along with a picture of the defect.

All service of warranty items will be provided at our manufacturing facilities in Sacramento, California. Items returned for warranty service must be shipped freight Pre-Paid with a valid Return Authorization. Any items not shipped freight Pre-Paid or with a valid Return Authorization will be refused. California House will determine if the issue is warrantable. If so, California House will make any necessary repairs or replacements and return the part freight Pre-Paid. If the issue is not deemed a manufacturing defect, California House will return Freight Collect.

California House is not responsible for the loss of use, time, inconvenience, packaging, travel, or other incidental damages. Repair or replacement of defective items will constitute complete fulfillment of this warranty. All labor costs associated with disassembling or assembling replacement items will be the responsibility of the user.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CALIFORNIA HOUSE AND/OR SELLER DISCLAIM ALL LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. THIS WARRANTY IS SUBJECT TO CHANGE AT ANY TIME.